

*medical  
reserve  
corps*



**Medical Association of Georgia**

**GEMA MASS VACCINATION SITES  
AFTER ACTION REPORT  
February-May 2021**



**AFTER ACTION REPORT  
MEDICAL ASSOCIATION OF GEORGIA  
MEDICAL RESERVE CORPS**



TO: Georgia Department of Public Health

SUBJECT: MAGMRC Mission - GEMA Mass Vaccination Sites  
23 FEB 2021 – 21 MAY 2021

DATE: July 29, 2021

#### SITUATION

The State of Georgia was working to vaccinate as many Georgians as possible in as short a possible period of time. GEMA had been tasked with setting up and operating mass vaccination sites. It became clear to the GEMA Site Coordinator at the Delta Flight Museum that volunteer vaccinators were not prepared to field medical questions posed by many vaccine recipients. She, therefore, sought to have on-site a qualified physician who could be the readily available and needed resource as well as provide physician oversight in the event a vaccine recipient was in need. Sheri Russo, GEMA Field Coordinator, contacted Dr. John Harvey, Medical Director for the MAG MRC, to see if MAG MRC would be willing to provide volunteer physicians to act as “Medical Evaluators.”

#### MISSION

MAGMRC was tasked with providing volunteer physicians to serve as Medical Evaluators at GEMA’s Mass Vaccination sites at the Delta Museum in Atlanta and their Lake Point site in Cartersville. These volunteers were to be on-site and available to field questions from vaccine recipients regarding the appropriateness of the vaccine in view of their individual conditions including immune compromised conditions, questions from vaccinators, and to provide physician oversight in the event a recipient experienced adverse side effects.

#### ACCOMPLISHMENTS

The MAG MRC:

- marshalled a team of 57 volunteer physicians who worked shifts at the two GEMA sites;
- created an online sign-up system using Sign-up Genius whereby volunteers could on their own schedule view and select shifts to work;
- through group emails, volunteers were kept informed of developments, impending needs, and observations and recommendations from fellow volunteers.

The MAG MRC economic impact during this mission, utilizing FEMA Hourly Pay Rates, totaled \$183,000.

#### IMPROVEMENTS

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Overall, the responses from GEMA Field Coordinators and MAGMRC volunteer physicians were very positive in terms of the operation of the GEMA sites, of the MAGMRC processes, and of the volunteers provided. The one thing that has been mentioned by a small number of volunteers was to do with the provision of CDC guidance. While links to the online CDC guidance were provided prior to each volunteer serving their first shift, it was perhaps missed by some. A possible improvement would be to provide a regular update of the mission to all volunteers that would include all pertinent information, including such links.

## EVENTS

22FEB2021, Dr. John Harvey, Medical Director of the MAGMRC, received a telephonic inquiry from GEMA Field Coordinator Sheri Russo about providing volunteer physicians to serve as Medical Evaluators at the GEMA/Delta Mass Vaccination Site to provide physician-level medical support to vaccinators and vaccine recipients. This was to be a short-term, perhaps one day mission, pending assignment of a GA National Guard PA to the site.

22FEB2021 MAGMRC received a Resource Request from GDPH to, beginning 23FEB, provide MAGMRC physicians to serve as Medical Evaluators at the GEMA/Delta Mass Vaccination Site. Incident Name: Special Event – 2020 Novel Coronavirus (COVID-19) – January 31.

22FEB2021 MAGMRC identified 71 potential volunteers, many from the 2020 COVID-19 response mission. An email was sent out requesting assistance, with several positive responses.

0800 23FEB2021 MAGMRC's first volunteer Medical Evaluator reported to the GEMA/Delta site.

23FEB2021 Sheri Russo, GEMA/Delta Site Coordinator, requested MAGMRC to continue providing Medical Evaluators through the remainder of the week and possibly the following week.

23FEB2021 MAGMRC personnel created a Sign-up Genius online sign-up site for volunteer physicians to view shifts open and sign-up. Each day was divided into two half-day shifts.

23FEB2021 MAGMRC sent an email to the identified potential volunteers advising them of the continuing need for volunteer Medical Evaluators due to the expanded duration of the request for resources and of the online sign-up site created.

01MAR2021 Sheri Russo requested MAGMRC to continue providing volunteer Medical Evaluators for the GEMA/Delta site until further notice.

09MAR2021 Dr. John Harvey received a telephonic inquiry from GEMA Field Coordinator Tim Reeve about providing volunteer Medical Evaluators for the GEMA/Lake Point site in Cartersville for a two-week period, beginning 17MAR.

09MAR2021 MAG MRC received a Resource Request from GDPH to provide volunteer Medical Evaluators to the GEMA/Lake Point mass vaccination site in Cartersville, GA.

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09MAR2021 MAG MRC identified Dr. Lisa Sward, a MAGMRC member and Co-Leader of the MAGMRC Shelter Team who practices in the Cartersville area, to serve as GEMA/Lake Point Team Leader and to put together a team of volunteers.

17MAR2021 Sheri Russo requested that MAGMRC start providing two physicians per shift beginning 29MAR2021.

26MAR2021 MAGMRC GEMA/Lake Point mission complete after 8 days and 16 physician shifts.

16APR2021 MAGMRC received notice from Sheri Russo at GEMA/Delta that the site's last day of operation would be 21MAR2021 and asking that MAGMRC continue providing Medical Evaluators through that date.

21MAY2021 MAGMRC/GEMA/Delta mission complete after 64 days and 174 physician shifts.

**ACKNOWLEDGEMENT**

MAGMRC gratefully acknowledges the grant funding from the Georgia Trauma Care Network Commission that makes it possible for MAGMRC to respond when needed by the citizens of Georgia.

Respectfully submitted,

John S. Harvey, M.D.  
MAG MRC Medical Director

Fredrick D. Jones  
MAG MRC Program Coordinator

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MAGMRC Recognizes the many physicians who volunteered  
their time and skills to assist in this time of great need:

Akiko Ando, MD	Julie Levine, MD
Paul Arguin, MD	Jiemin Li, MD
Michelle Au, MD	Peter Liaw, MD
Mary Beauchamp, MD	Bradford Lipman, MD
Melhim Bou Alwan, MD	Frank McDonald, MD
Megan Bowles, MD	Jim McNatt, MD
Ilene Brenner, MD	Marion Owen, MD
Celio Burrowes, MD	Utkarsh Parwel, MD
Michael Chaliff, MD	Tami Prince-Clarke, MD
Howard Cohen, MD	Marilyn Radke, MD
Kendall Cooper, MD	Kate Raymond, MD
Jennifer Culley, MD	Renee Renfus, MD
Kelly DeGraffenreid Organ, MD	James Rizor, MD
Bryan DeMarco, MD	Randy Rizor, MD
Karen Dreiling, MD	Barbara Robertson, MD
Avanthi Doppalapudi, MD	Paul Scheinberg, MD
Norman Elliott, MD	Philip Shayne, MD
Stephanie Gordon, MD	Howard Silk, MD
John Harvey, MD	Dayna Smith MD, MD
Maxey Hebert, MD	Chris Sward, MD
Elizabeth Herman, MD	Lisa Sward, MD
Robert Hirsch, MD	Tisha Titus, MD
Glenn Hittel, MD	Stella Tsai, MD
Wayne Hoffman, MD	Steven Walsh, MD
Lara Jacobson, MD	Joseph Wilkes, MD
Janice Johnston, MD	Richard Yi, MD
Kay Kirkpatrick, MD	Catherine Zhang, MD
Lakshmana Kooragayala, MD	Joanne Zhu, MD
Florence LeCraw, MD	

Selected comments from MAGMRC volunteer physicians:

Glenn Hittel, MD –

*I thought that the mission was well run and coordinated. I don't have any criticisms. Job well done.*

Joe Wilkes, MD –

*Good organizing and implementation at both sites (Delta/Lakepoint).*

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*I am not sure what information was given to the docs that entered the project late, but there were a lot of questions about what we were doing, criteria for decision making and responsiveness to the project. Despite that it seemed to me to go very well.*

*Thank you for the opportunity to participate.*

Wayne Hoffman, MD –

*For this type of mission, a physician's specialty is not an issue as long as everyone has access to the important background information. For example, I am a retired family physician, but it definitely helped that I read up on all the CDC, FDA, and vaccine recommendations and guidelines beforehand. I also reviewed the recognition and treatment of anaphylaxis. GEMA had a good plan for handling these emergencies, and I was glad I wouldn't be expected to "run a code", but we were asked to evaluate any reactions so I was glad I brushed up on recognizing them. You might want to consider putting together a "training manual" with links to critical information for each mission like this.*

Jennifer Culley, MD –

*GEMA organization and logistics were so well executed. Sherri was amazing!*

*-Appreciate your ongoing and frequent communication.*

*-The early emails from other physicians on where to go, what to expect, how to dress, general tips were very helpful*

*-Appreciate snacks/food available (many times I was coming from clinic and didn't have time to eat!)*

*-Appreciate special white safety jackets with "Physician" name on the back. Helped the crews flag us down when needed (in addition to walkie talkie)*

Lisa Sward, MD –

*What was done well? I felt like the entirety of the GEMA vaccines sites was done well. No matter who I interacted with, they were professional— this included GEMA, military reserves, nursing and pharmacy. Everyone seemed to have a clear idea of their job. The leaders seemed be at ease when problems arose showing the skills necessary to adapt on the fly. There was a tangible sense of camaraderie and a strong sense of purpose. Everyone seemed to believe in the goodness of the mission. I also thought MRC did a great job with the ease of sign-up for the mission and not overcomplicating things with tons of paperwork.*

*What could have been done better? I don't really have any suggestions for what could have been done better. I thought it was a fantastic mission.*

*One idea---In the future, it might be valuable to leverage those versed in social media to create a short video to show what can be expected on a mission as it unfolds. I suspect additional providers would come forth if there was a short video to detail the mission. I think sometimes fear of the unknown keeps people from stepping forward to help.*

*It was my absolute pleasure to be able to help in a small way! I am very grateful to the MRC visionaries who created and organized this group for service opportunities such as this one!*

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*(L-R) Gov Brian Kemp; Unidentified; Lisa Sward, MD-MAGMRC; Commissioner Kathleen Toomey-GDPH; Director James Stallings-GEMA, Dr. Chris Rustin-GDPH*



*GEMA/Delta Mass Vaccination Site*



*(L-R) SEN Raphael Warnock;  
Lisa Sward, MD-MAGMRC (Co-Leader,  
MAGMRC Shelter Response Team)*

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*(L-R) Barbara Robertson MD-MAGMRC; Stella Tsai, MD-MAGMRC  
(veterans of the MAGMRC 2020 COVID-19 response)*



*(Back L-R) Sheri Russo, GEMA; John Harvey, MD-MAGMRC;  
Lisa Sward, MD-MAGMRC; Kevin Stanfield, GEMA;  
(Front) Chip, MAGMRC*



# Resource Request

Special Event - 2020 Novel Coronavirus (COVID-19) - January 31

## Resource Request

### Incident Name

Special Event - 2020 Novel Coronavirus (COVID-19) - January 31

### Request Date/Time

02/22/2021 15:44:02

### Tracking #

SOC-7237684

## Requestor

### Requesting Position

SOC - OPS ..SOC Chief

### Requesting User

Lamar McEwen

### Primary Contact

Sheri Russo

### Primary Contact #

404-290-9105

### Secondary Contact #

### Primary Email

sheri.russo@gema.ga.gov

### Alternate Contact

Kevin Stanfield

### Alternate Contact #

404-434-1160

### Secondary Contact #

### Alternate Email

kevin.stanfield@gema.ga.gov

### Jurisdiction:

VAX - GEMA Delta

## Details

### Resource Requested

Medical Reserve Corps MD

### Unit of Measure

Individual

### Quantity

1

## Mission / Coordinating Instructions

This request is for a Medical Reserve Corps MD to serve as a medical evaluator at the Atlanta / Delta Mass Vaccination Site effective Tuesday, February 23, 2021.

Site Manager Sheri Russo recommends Dr. Harvey @ (770) 712-6686.

## Attachments

### Attachment 1:

### Attachment 2:

### Attachment 3:

### Attachment 4:

### Attachment 5:

### Attachment 6:

## Delivery Location

### Jurisdiction:

Fulton County

### Address:

1220 Woolman Place, Hapeville, GA 30354 [Map](#)

### Lat/Long:

33.654685 / -84.419943

Assignment Details		
<b>Priority</b> Priority (12 hrs.)		<b>Date/Time Due</b> 02/23/2021 03:46:00
<b>Status</b> Pending	<b>Last Status Update</b> 02/22/2021 15:53:54	<b>Assigned To</b> SOC - OPS Human Services Branch (ESF 8) Public Health Coordinator
<b>Xcode</b> Currently under review for fulfilment from MAGMRC		

Update History

View History

Deployments				
Deployment #	Resource	Qty	Remarks	Details
Deployment Total:		0		

Comments					
Position	Name	Phone	Date/Time	Comment	Update
SOC - OPS Human Services Branch (ESF 8) Public Health Coordinator	LaKieva Williams	4047368163/4046357155	02/22/2021 16:03:42	Per Sheri-	<a href="#">Q Select</a>
				Time: 8am-6pm	
				Date: February 23 & 24th or Feb Feb 24th &25th	
SOC - OPS Human Services Branch (ESF 8) Public Health Coordinator	LaKieva Williams	4047368163/4046357155	02/22/2021 15:53:00	Meals: Breakfast is provided at 7am ; Lunch will be provided ( w/ a vegan option)	
				Point of Contact: Sheri Russo- 404-290-9105	
				Directions: Come in South Entrance of Delta	
SOC - OPS ..SOC Chief	Lamar McEwen	404-635-4208	02/22/2021 15:47:48	Keep going around towards FedEx	
				It's the South entrance on Loop road	
SOC - OPS Human Services Branch (ESF 8) Public Health Coordinator	LaKieva Williams	4047368163/4046357155	02/22/2021 15:53:00	Staff support spoke with Sheri Russo who will coordinate with MAG MRC leader on identifying a team member from their unit to assist with this immediate need.	<a href="#">Q Select</a>
SOC - OPS ..SOC Chief	Lamar McEwen	404-635-4208	02/22/2021 15:47:48	Site Manager Sheri Russo recommends Dr. Harvey @ (770) 712-6686.	



# Resource Request

Special Event - 2020 Novel Coronavirus (COVID-19) - January 31

## Resource Request

### Incident Name

Special Event - 2020 Novel Coronavirus (COVID-19) - January 31

### Request Date/Time

03/09/2021 15:48:37

### Tracking #

SOC-6555395

## Requestor

### Requesting Position

SOC - OPS Field Operations

### Requesting User

Tim Reeve

### Primary Contact

Amy Ramsey

### Primary Contact #

404-401-2344

### Secondary Contact #

### Primary Email

amy.ramsey@gema.ga.gov

### Alternate Contact

Tim Reeve

### Alternate Contact #

404-275-6277

### Secondary Contact #

### Alternate Email

tim.reeve@gema.ga.gov

### Jurisdiction:

VAX - GEMA LakePoint

## Details

### Resource Requested

Physician

### Unit of Measure

Each

### Quantity

1

## Mission / Coordinating Instructions

Request is for 1 physician from MAG MRC to staff the Lake Point Mass Vaccination site for 8 days of operation. Operations will begin on Wednesday March 17. Hours of operation for the site will be Monday through Thursday from 0800 hours until 1700 hours. Friday operations are from 0800 until 1500 hours at the Lake Point Site.

## Attachments

Attachment 1:

Attachment 2:

Attachment 3:

Attachment 4:

Attachment 5:

Attachment 6:

## Delivery Location

**Jurisdiction:** Bartow County

**Address:** 261 Stars Way Emerson GA 30121 [Map](#)

**Lat/Long:** 34.115931 / -84.743811

Assignment Details

Priority

Extended (over 96 hrs.)

Date/Time Due

04/08/2021 15:55:00

Status

Pending

Last Status Update

03/09/2021 16:05:29

Assigned To

SOC - OPS Human Services Branch (ESF 8) Public Health Coordinator

Xcode

Update History

View History

Deployments					
Deployment #	Resource		Qty	Remarks	Details
		Deployment Total:	0		

Comments					
Position	Name	Phone	Date/Time	Comment	Update
SOC - OPS Human Services Branch (ESF 8) Public Health Coordinator	LaKieva Williams	4047368163/4046357155	03/09/2021 16:03:07	<div> Staff support spoke with Fred Jones from MAG MRC and confirmed they will be able to support this mission. Also, spoke with Amy Ramsey whom stated their onsite point of contact for coordination person will be Amy ( 404-401-2344) or Tim Reeve (404-275-6277). This RFA will remain open the duration of the mission for MAGMRC to support. </div> <div> MAG MRC POC: Fred Jones -770-241-8455 ; Dr. John Harvey-770-712-6686 </div>	<a href="#">Select</a>